

Annex 1

Notes from Public Engagement Meeting

1. Open Public Question Session [Public Engagement Item 1]

Question 1: Mr Malcolm Head

There is traffic chaos along Victoria Way where traffic is squeezed into one lane by the fire station.

Andrew Milne explained that they are aware of the issues and there is an ongoing project to link the traffic signals along Victoria Way. There are also other alterations in the pipeline linked with the new development. Further written clarification would be given outside the meeting.

Question 2: Cllr Melanie Whitehand

Parking outside the Knaphill Lower School is an issue, which could become worse with the new development. Could the County Council deliver cones to the school so they could be put out before and after school?

Mrs Kemeny has taken up the parking issues at Knaphill Lower and Junior schools with officers and will follow up on the response outside the meeting.

Question 3: Mr Godfrey Chapples

The site of the former Manor School in Byfleet has been vacant for over 5 years. What is proposed for the site and if a scheme is envisaged, will there be a public consultation? There is a great need for school places and something must be done.

The Chairman advised that a written response would be given outside the meeting.

Question 4: Mr Kemp

Regarding Chobham Road crossing - Please could I have clarification on:

1. Who is responsible for the works?
2. What is the timetable of events?
3. Will highway related safety measures be addressed including the speeding issue.

The Chairman advised that a written response would be provided outside the meeting.

Question 5: Cllr Tina Liddington

Could I please have clarification on whether the traffic signals on Lockfield Drive/Victoria Way have been changed, or will be changed?

Andrew Milne confirmed that the project with traffic signals was on going. He noted that a compromise needed to be reached between all highway users and this was being looked at.

Question 6: Mrs Kemeny

Regarding the Travel Plan at the Marist School – it has been agreed that there should be a pelican crossing in Old Woking Road. When will this work be done and what has caused the delay?

Andrew Milne explained that this is part of the LSTF works and preliminary works have been done. A response would be given outside the meeting which will clarify the reason for delay and expected timings.

Question 7: Cllr Cross

Regarding the amended right of way that will be implemented by Blockbuster in the town centre, has modelling been done to see the effect on traffic coming past the fire station, and if so what did it show?

Andrew Milne explained that these works are connected to the development and will be funded by the developer. Transport Development Planning will be asked to provide a response outside the meeting.

Question 8: Cllr Kingsbury

Could the speed of response of the pedestrian crossing by the market in the town be made longer? Do we need the lights at Forge End?

Andrew Milne would ask Traffic Signals to provide a response for Councillors outside the meeting.

Question 9: Cllr Hussain

There are two springs in Anchor Hill causing congestion, as well as a potential accident site.

Mrs Smith explained that Cllr Hussain should speak to Chris Higgs. The problem has been checked by the water board, and it is the householders' responsibility.

2. Update on Woking Library [Public Engagement Item 2]

John Case and Jennifer Burke gave a presentation on Woking library and its usage since it was refurbished and reopened last June. A survey with users has been carried out, and the results were shared with the committee. The public reaction has been excellent and book issues have increased dramatically. One area that the public were concerned about was signage to the library, and the County are working

with the Borough Council to improve this, which will include a 3d sign above the entrance.

During discussion the following points were noted:

- The moving display board behind the customer services desk is for the public to use.
- Links have been made with the Job Centre to try to do more to help the unemployed.
- Signage within the library could be improved. It was noted that staff are being encouraged to walk around the library to engage more widely with members of the public.
- Surrey was the first authority to introduce a virtual tour of the library.
- The meeting room will be sound proofed. When this is done it will be available as a meeting room, and could be used for member surgeries.

Members welcomed the presentation and noted the very positive feedback on the library, and the Chairman thanked John and Jennifer for attending the meeting.

3. Surrey Fire and Rescue Update [Public Engagement Item 3]

Charles Fairfull introduced the report which set out the key points in the next Public Safety Action Plan for the county covering the period 2013-16. It was noted that there are no plans at present to remove the second pump from Woking. A new location for the fire station in Woking has been identified, but is currently still confidential.

During discussions, the following points were noted:

- The current proposal is that the two pumps at Woking will be whole time, but this is subject to change in line with any subsequent review of Public Safety Plan.
- Throughout the county there is close working with other blue light services, for example, the Police work out of Chobham and the Ambulance Service work out of Reigate. There are currently no plans at this time for the new station at Woking to be joined up with other blue light services.
- The service works with the regional paramedic Hazardous Area Response Team (HART) unit which can get to the same hazardous areas as the fire service to administer treatment and care where necessary.
- The Fire Service intends to carry on supporting Junior Citizen.
- The service has an active manager for volunteers, and this is working well.

Members welcomed the presentation and the Chairman thanked Charles for his presentation.

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